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 **We need 5 minutes of your time** 

**For all those families who either live in Cheshire West or whose children attend a Cheshire West school.
Please can we ask that you share and complete this survey.**



Parent Carer Forum
Cheshire West & Chester

Survey

2024

your time to
make a
difference

Dear Parent or Carer

We are the Parent Carer Forum, a group of volunteer parents and carers in Cheshire West and Chester who have children and young people with Special Educational Needs and / or a Disability (SEND), working in partnership with professionals.

539
responses
to our 2022
survey

In 2022 539 of you took the time to give feedback on your experiences. These views were fed directly into the Ofsted inspection that took place in February 2022.

5 mins
approx. time to
complete

We need your views again! without them we can't push for progress and focus resources on the things that matter to you and your families. If we could ask you to take 5 minute of your time so that we can capture your experiences and track progress since 2022, we would really appreciate it.

It is your opportunity to make a difference.

If you have more than one child it would be really helpful if you could complete a survey for each child with SEND. There is certain information that we will need to capture to help us understand how your experience may differ from others across the borough. If you have any questions about this survey, would like a printed copy or require any assistance in giving us your feedback, please contact us at contact.pfcwac@gmail.com

What
will happen to
the results of
the survey?

- We will complete an analysis of the survey and take a report to local decision makers from education, health, social care and voluntary sector across Cheshire West and Chester.
- We will publish the report on our website and on the LiveWell website www.livewell.cheshirewestandchester.gov.uk by May 2024
- We will use the information to influence change in local services.

COMPLETE THE PCF SURVEY 2024

Scan the QR code on the right
or go to www.pcfcheshirewest.org/survey2024



Email: contact.pfcwac@gmail.com

www.pcfcheshirewest.org

To complete this Survey please use the link below...



PCF February 2024
In-Person Forum



Parent Carer Forum
Cheshire West & Chester

Parent Carer Forum Event:
Wed 7th Feb 2024
10.00 - 2.00pm

Live Well - Meet the professionals
behind the services that support
your child/young person

Also a **Mental Health Services Update** on the day.
Stands & Information on activities, groups and services
in your area to view during the breaks.

Free Lunch & Refreshments.
Free Parking. Wheelchair Accessible.

Hartford Golf Club, Burrows Hill Hartford CW8 3AP
Free Event - All Welcome

Book online today to reserve your place.

www.pcfcheshirewest.org/whats-on

To book your place, please use the link below....

[In-Person Forum Booking Link](#)

Parents & Carers of Children and Young People with SEND.
Your child/young person doesn't need to have a diagnosis to access the PCF.

PCF CWaC
Parent Carer Forum
Cheshire West & Chester
2023-2024

The aim of the PCF...
Be the voice of as many parents/carers as possible
Influence decisions about gaps in services
Provide info & signposting to Professionals and Voluntary Organisations
Co-produce improvements to SEND services.

In-Person Events

2023
Wed 22 Nov, 10:00am - 02:00pm
Vicars Cross Golf Club, Chester
SEN Team
Attendance & Exclusion
Alternative Provision - What is it

2024
Wed 7 Feb, 10:00am - 02:00pm
Hartford Golf Club, Hartford
Live Well - Meet the professionals who support your child
Mental Health Services Update

Wed 22 May, 10:00am - 02:00pm
Holiday Inn, Ellesmere Port
Preparation to Adulthood
Supported Internships - What happens when my EHCP ceases?
Social care - Supported Living/Direct Payments
Transitioning to Adulthood services

Virtual Events

2023
Wed 11 Oct, 10:30am - 11:30am
Where do I go for support?
IASS
Carers Trust

2024
Wed 20 March, 10:30am - 11:30am
Short Breaks and Wrap around care update.
ETOS - Education other than at School - What is it?

July - Date TBC
AGM
2023 Parent Carer Survey results

Coffee Events ☕
2023-24
Schools, Charities, etc.
List of dates will be on our website, new dates added throughout the year.

Check our website for more information, previous events, or watch again on our YouTube channel.

To book any of our events or for more information, scan the QR code, or visit our website.
www.pcfcheshirewest.org



USEFUL CONTACTS



Live Well Cheshire West - <https://www.livewell.cheshirewestandchester.gov.uk>

Information Advice and Support Service (IASS) - Tel 0300 123 7001
<https://www.livewell.cheshirewestandchester.gov.uk/Services/1279>

SEN Team - Tel 0151 337 6505
senteam@cheshirewestandchester.gov.uk

Starting Well - <http://www.startingwell.org.uk/>

West Cheshire 0-16 CAMHS Tel - 01244 393200
<https://www.cwp.nhs.uk/services-and-locations/services/west-cheshire-0-16-camhs/>

IPSEA- Call-in Helpline Tel- 0300 22 5899
<https://www.ipsea.org.uk/Pages/Category/service-overview>

CONTACT Advice Line -Tel-0808 808 3555
<https://contact.org.uk/>

GET INVOLVED WITH THE PCF....

We are always looking for new parents and carers to join us. You can attend meetings, give feedback to influence the services your child or young person uses or help us to identify the gaps in services. Also, a chance to meet other parents and learn about what's on offer in Cheshire West & Chester.

To contact us.....visit our website www.pcfcheshirewest.org

email contact.pfcwac@gmail.com

or join us for one of our meetings.

We hope to see you soon!



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contact.pfcwac@gmail.com

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